

Renewing BadgerCare Plus What You Need to Know

What is a BadgerCare Plus Renewal?

A renewal is the process during which all eligibility factors subject to change are reexamined. The process helps determine if the individual who had BadgerCare Plus in the prior year is still eligible to continue receiving benefits.

How Frequently Do You Need to Renew?

Renewals must be done on time! BadgerCare Plus recipients are required to renew their benefits every 12 months. Renewals can be done over the phone by calling an IM Consortium, or online if someone has an account on www.access.wi.gov. (*See back for more info*).

What if You Miss Your Renewal?

If a renewal isn't completed, the recipient's benefits will end.

Is There A Grace Period?

Yes! If a BadgerCare Plus recipient missed her renewal, she has 3 months to request to renew benefits. The renewal will be processed as a "late renewal." This allows the member to submit any necessary verification items without having to start a new application. If she does not request a renewal within 3 months of her renewal month, she will have to start a new BadgerCare Plus Application.

When Do Benefits Start?

Typically the benefits will start in the month the renewal is completed, which means if she missed any months in between the renewal date and the late renewal, she may have a gap in coverage.

Can You Backdate Coverage to Fill the Gap?

Yes! You can request backdated coverage for the months of the gap.

Learn More:

Renewals are addressed in the BadgerCare Plus Handbook
www.emhandbooks.wisconsin.gov/bcplus/bcplus.htm



Contact Information for Navigator Agencies

County	Navigator Agency	Phone:
Ashland, Bayfield, Burnett, Douglas, Iron, Price, Rusk, Sawyer, Taylor, or Washburn	Northwest Wisconsin CEP	1-888-780-4237
Buffalo, Crawford, Jackson, Juneau, La Crosse, Monroe, Trempealeau, or Vernon	Workforce Connections, Inc.	1-800-742-5627
Barron, Chippewa, Clark, Dunn, Eau Claire, Pepin, Pierce, Polk, or St. Croix	Workforce Resources, Inc.	1-855-792-5439

You can also contact ABC for Health for assistance: 1-800-585-4222

Contact Information for Targeted County Human Service Agencies

County	Human Service Agency Consortium	Phone:
Ashland, Bayfield, Iron, Price, Rusk, Sawyer, or Taylor	Northern Consortium	888-794-5722
Buffalo, Clark, Jackson, La Crosse, Monroe, Pepin, Trempealeau, or Vernon	Western Consortium	888-627-0430
Barron, Burnett, Chippewa, Douglas, Dunn, Eau Claire, Pierce, Polk, St. Croix, or Washburn	Great Rivers Consortium	888-283-0012
Crawford	Southern Consortium	888-794-5780
Juneau	Capital Consortium	888-794-5556

Live in another county? Check online for contact information of your local Human Services Agency: www.dhs.wisconsin.gov/forwardhealth/imagency/index.htm#Counties